

How to Install the Incredible Tutor™ and Manage IT!®

These installation instructions will frequently ask you to select the location where you want an item to be installed.

- To select a location on a PC, navigate to the desired folder and double-click on it. Then click the **OK** button.
- To select a location on a Macintosh, navigate to the desired folder and click one time to highlight it. Then click the **Choose** button.

If you own Manage IT!®, read **Section I** (page 2).

If you do *not* own Manage IT!®, or prefer not to use Manage IT!®, but *do* have a server, read **Section II** (page 6).

If you do *not* own Manage IT!® and do *not* have a server, read **Section III** (page 9).

If you use a proxy server, please also read the **How to Work With Proxies** section (page 11).

NOTE:

If you do not have a computer lab, but instead have workstations in each classroom, you *may* not need to use Manage IT!®

Manage IT!® is designed to manage large groups of students. If you have only a few workstations in your room, then it may actually be easier to use the Incredible Tutor™ without Manage IT!®. This means the teacher would enter the students' names directly into the Incredible Tutor™ and then sit down with each student to set up the assignment and check the student's progress. If there are only a few machines, it would not take long to enter all of the information and then monitor the student's work.

Section I

Read this section if you **DO** own Manage IT!® and **DO** have a server.

For maximum performance and stability, we suggest that the Manage IT!® application be installed on the teacher's workstation in the lab.

The Incredible Tutor™, on the other hand, can be hosted from two places. You must decide which hosting location is best for you. For maximum performance, flexibility, and stability, we recommend that the Incredible Tutor™ be hosted on the workstations. Conversely, for the greatest convenience of installation, setup, and subsequent maintenance, the Incredible Tutor™ should be hosted on the server. In making your decision, consider the current load on your server, its capacity, and the stability and speed of your network. If you are unsure about these details, please consult with your school's or your district's technical staff.

The Sleeknet folder must be on the server in order for Manage IT!® and the Incredible Tutor™ to communicate.

Section 1 Installation Directions:

1. While sitting at the teacher's workstation, insert the CD. Momentarily, the Incredible Tutor™ System screen should appear*. Click on the **Install** button, then on the **GO!** button. The program will then open a window like this:

Select one of the following:

30-day Trial Zip Code: Select this option to install a 30-day trial of the Incredible Tutor.

School Purchase Key Code: Select this option to install purchased software for a school. Please enter the Key Code that came with the software to register via the Internet.

Training Password: Select this option to install training software for the Incredible Tutor and Manage IT!. Enter the password provided by Sleek Software training staff.

Home Purchase Select this option to install the Home version of the Incredible Tutor.

Make Key Disk Key Code: Select this option to download the Key files to a floppy disk.

Cancel

2. On the next screen you will see a button labeled **School Purchase** with a text field to the right of it. In the text field, you should type in the Webkey Code, found on your License Agreement. It is an 8-character code, all lowercase. After entering the code, click on the **School Purchase** button.

* If the blue Incredible Tutor™ System screen does not start after a minute or two, open the CD. (If you are on a PC, right-click and select Explore.) Double-click on **clickme**.

Section I continued . . .



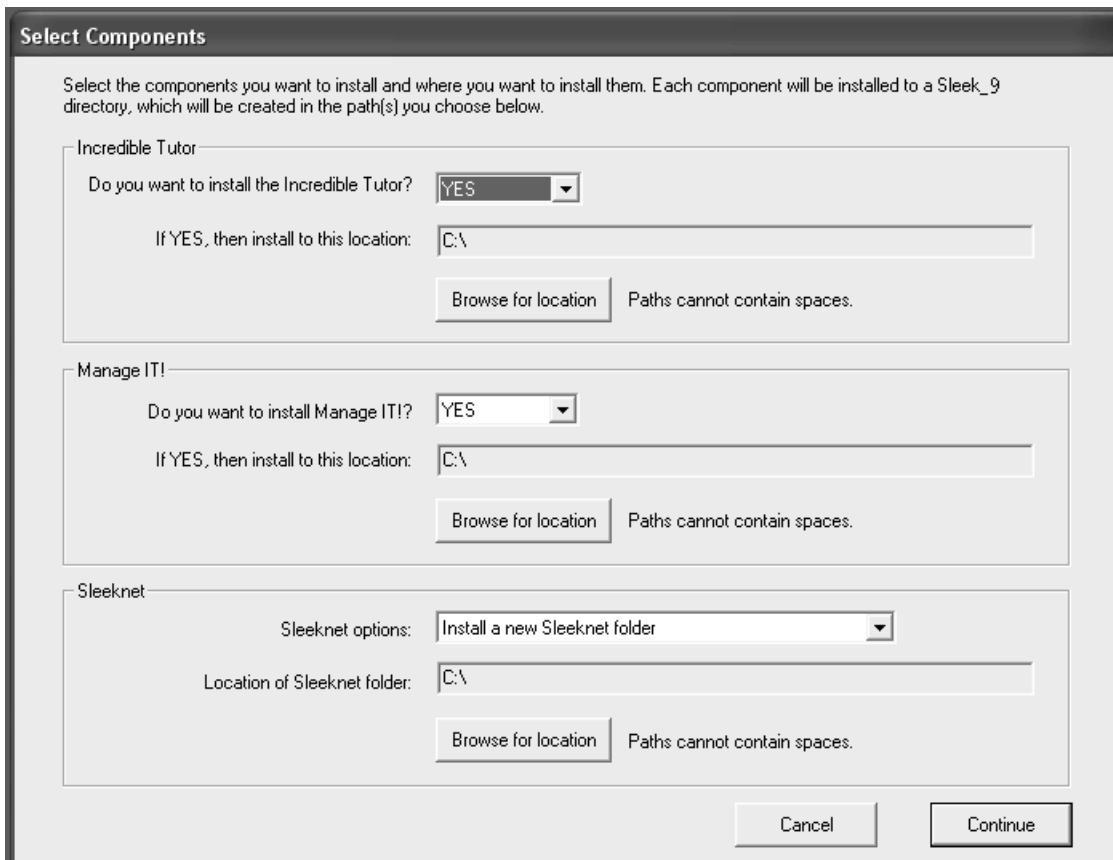
A small window will open and ask you to make sure you have a connection to the Internet. If you are using a proxy server, then place a check in the **Use Proxy** check box. See the end of the Installation Guide for more information on using proxies.

When ready, click the **Continue** button. The installer will then attempt to contact the Sleek servers to determine which titles should be installed.

NOTE:

This step may be unsuccessful because of the firewalls, proxies, or other security features of your Internet access. If you get a message stating that the server could not be found or that it is unavailable, please send an email to **support@sleek.com**. In the "Subject" field, type **Firewall Prevents Access**. In the text of the email, include your name, phone number, school name, district name, and the Webkey Code you used. You will receive a text reply, some attached files (make sure you're able to receive attachments), and some additional instructions.

3. After the installer locates your information, you will be taken to the next screen. On this screen you will select what to install and where to install it.



Section I continued . . .

4. You will first be asked if you should install the Incredible Tutor™. The answer should default to **YES**. If it does not, click on the drop-down list and select **YES**. Directly underneath the drop-down list is the path indicating where the program will be installed. It's important to remember that the installer will create and attach a folder called **Sleek_9** to whichever path you choose and install the Incredible Tutor™ into the **Sleek_9** folder.

On a PC, the default location is the **C:** drive. On a Macintosh, the default location is the name of the Startup disk. In this case, we would like the **Sleek_9** folder to go on the server. (We will discuss moving it to the workstations towards the end of this section.)

NOTE:

PC users must have a drive mapped to a location on the server. Macintosh users should have a server volume mounted on the desktop. In both cases, these drives should be made available at startup or when the student logs into the network. It does not matter if the network drives are hidden as long as the applications can access them.

To change the path, click on the **Browse** button. Navigate to the appropriate location on your server and select it. The installer will create a **Sleek_9** folder in this location and install the Incredible Tutor™ into the **Sleek_9** folder.

5. The next option is whether or not to install Manage IT!®. Again, this should be defaulted to **YES**. If it is not, click on the drop-down list and select **YES**. The path for Manage IT!® is defaulted to your local drive (**C:** on a PC and the Startup disk on a Mac). You should leave this path as is. The best location for Manage IT!® is on the teacher's workstation, whether it is in the lab, a workroom, or other location. If you desire, you can choose a different location on the workstation (the Programs folder, for example). To do that, simply browse and select the folder in which you would like it to be installed.

NOTE:

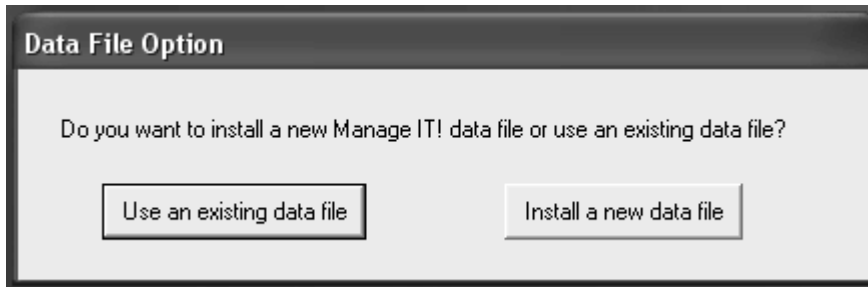
If you do not own Manage IT!®, the above option is not available. If you do own Manage IT!® and this option is not made available to you, you should contact Sleek technical support.

6. The final option is where to install the **Sleeknet** folder. This folder must be on the server in order for Manage IT!® and the Incredible Tutor™ to communicate with each other. For new installations, select **Install a new Sleeknet folder** from the drop-down list. Below this list you will see the location in which the Sleeknet folder will be installed. In most cases this should be the same location chosen for the Incredible Tutor™.

If you are *re-installing* the current versions of either the Incredible Tutor™ or Manage IT!®, choose **Use an Existing Sleeknet folder**. Then navigate to the existing Sleeknet folder on your server and select it.

7. Click on the **Continue** button. The installer will now start installing the software.
8. Not long into the process, the installer will ask you if you want to install a new Manage IT!® data file or use an existing data file.

Section I continued . . .



The answer will depend on whether you have the previous version of the software installed.

- A. If you have a previous version of the software installed, you may want to upgrade the old data file to a version 9 data file.

NOTE: If you are starting a new school year and will be importing new students and making new classes, we recommend that you choose to install a new data file. If you are upgrading in the middle of the term and need to keep the existing students and classes, then you should choose to use the old data file.

If you choose to use the old data file, the installer will ask you to locate the old **Manage IT!** folder. Navigate to its location, select the **Manage IT!** folder and click **OK** (on a PC) or **Choose** (on a Mac). The installer will then copy the old data file into the new Manage IT!® folder. The first time you start the Manage IT!® program, the data file will be upgraded to a version 9 data file.

NOTE:

The upgrade process uses a lot of disk space and could take quite a while, especially on older machines. It will also make working on other tasks on this workstation difficult. You should not start this step (running the new Manage IT!® for the first time and upgrading an old data file) until you have time to let it run to completion.

Congratulations, the software is now installed!

9. After the installation is complete, you can move the Incredible Tutor™ to the workstations (if this is what you want to do). This is easily accomplished by simply dragging the folder called **SleeksIT** (found inside the **Sleek_9** folder on the server) to the local hard drive of each workstation.

Section II

Read this section if you **DO NOT** own Manage IT![®] (or prefer not to use Manage IT![®]) but **DO** have a server.

When using the Incredible Tutor™ without Manage IT![®], the students' names are entered directly into the Incredible Tutor™ software. By using the server, you only have to enter the names one time and the students may use any workstation they like.

The Incredible Tutor™, on the other hand, can be hosted from two places. You must decide which hosting location is best for you. For maximum performance, flexibility, and stability, we recommend that the Incredible Tutor™ be hosted on the workstations. Conversely, for the greatest convenience of installation, setup, and subsequent maintenance, the Incredible Tutor™ should be hosted on the server. In making your decision, consider the current load on your server, its capacity, and the stability and speed of your network. If you are unsure about these details, please consult with your school's or your district's technical staff.

Section 2 Installation Directions:

1. While sitting at any workstation, insert the CD. Momentarily, the blue Incredible Tutor™ System screen should appear*. Click on the **Install** button, then click on the **GO!** button.

** If the blue Incredible Tutor™ System screen does not start after a minute or two, open the CD and double-click on **clickme**.*

Select Install Type

Select one of the following:

30-day Trial

30-Day Trial Zip Code: Select this option to install a 30-day trial of the Incredible Tutor.

School Purchase

School Purchase Key Code: Select this option to install purchased software for a school. Please enter the Key Code that came with the software to register via the Internet.

Training

Training Password: Select this option to install training software for the Incredible Tutor and Manage IT!. Enter the password provided by Sleek Software training staff.

Home Purchase

Home Purchase Select this option to install the Home version of the Incredible Tutor.

Make Key Disk

Make Key Disk Key Code: Select this option to download the Key files to a floppy disk.

Cancel

2. On the next screen you will see a button labeled **School Purchase** with a text field to the right of it. In the text field, you should type in the Webkey Code, found on your License Agreement. It is an 8-character code, all lowercase. After entering the code, click on the **School Purchase** button.

Section II continued . . .



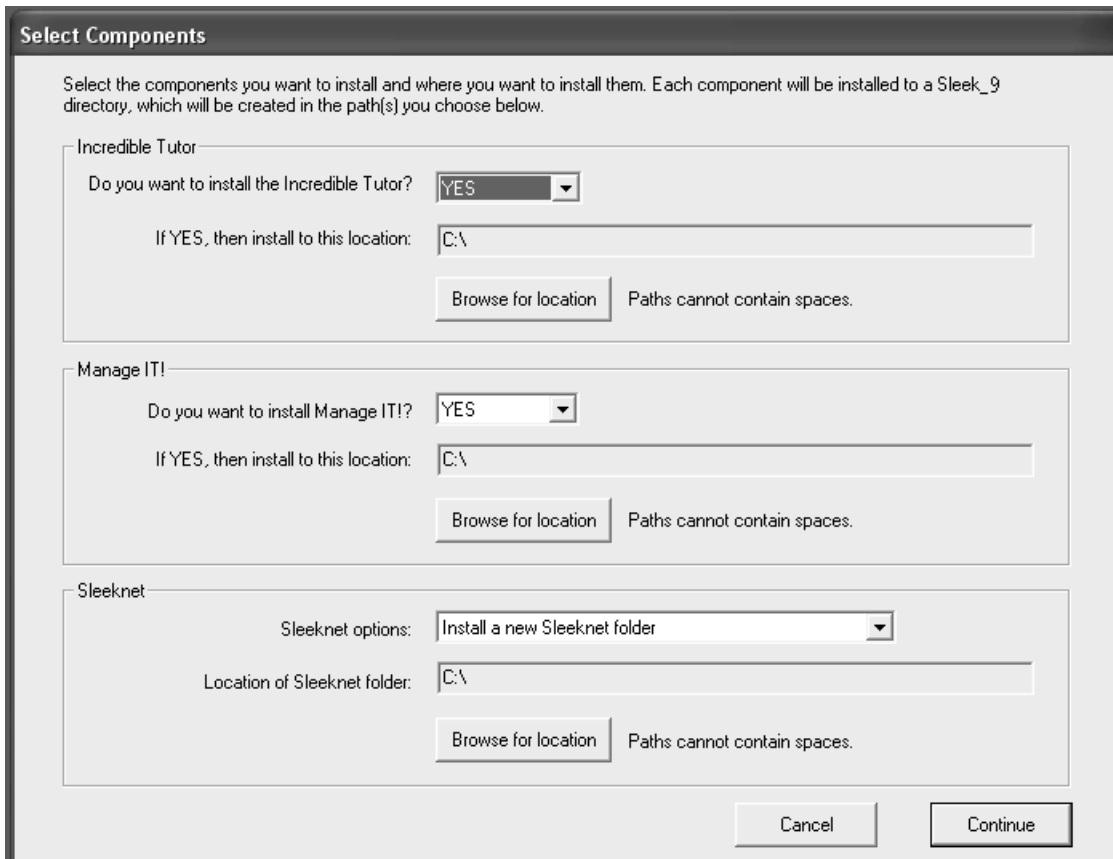
A small window will open and ask you to make sure you have a connection to the Internet. If you are using a proxy server, then place a check in the **Use Proxy** check box. See the end of the Installation Guide for more information on using proxies.

When ready, click the **Continue** button. The installer will then attempt to contact the Sleek servers to determine which titles should be installed.

NOTE:

This step may be unsuccessful because of the firewalls, proxies, or other security features of your Internet access. If you get a message stating that the server could not be found or that it is unavailable, please send an email to **support@sleek.com**. In the "Subject" field, type **Firewall Prevents Access**. In the text of the email, include your name, phone number, school name, district name, and the Webkey Code you used. You will receive a text reply, some attached files (make sure you're able to receive attachments), and some additional instructions.

3. After the installer locates your information, you will be taken to the next screen. Here is where you will instruct the installer what to install and where to install it.



Section II continued . . .

4. The first option will ask if you should install the Incredible Tutor™. The answer should default to **YES**. If it does not, click on the drop-down list and select **YES**.
5. Directly underneath the drop-down list is the default path indicating where the software will be installed.

On a PC, the default location is the **C:** drive. On a Macintosh, the default location is the name of the Startup disk. In this case, we would like the software to go on the server. (We will discuss moving it to the workstations towards the end of this section.)

NOTE:

PC users must have a drive mapped to a location on the server. Macintosh users should have a server volume mounted on the desktop. In both cases, these drives should be made available at startup or when the student logs into the network. It does not matter if the network drives are hidden as long as the applications can access them.

To change the path, click on the **Browse** button. Navigate to the appropriate location on your server and select it. It is important to remember that the installer will create and attach a folder called **Sleek_9** to whichever path you choose and will install the Incredible Tutor™ into the **Sleek_9** folder.

6. The final option is where to install the **Sleeknet** folder. Choose "Do Nothing" from the drop-down list.
7. Click on the **Continue** button. The installer will now start installing the software.

If you are going to host the Incredible Tutor™ on the server, then the only remaining task is to place shortcuts or aliases to the Incredible Tutor™ on each workstation.

If, however, you are going to place the Incredible Tutor™ on every workstation and you want to share data on the server, continue to step 8.

8. Create a new folder inside the **Sleek_9** folder on your server and call it **Users**.
9. Set up the path to the **Users** folder:
 - A. Start the Incredible Tutor™ from a workstation. Enter **sleekteacher** in the Password field.
 - B. Click on the **Set IT! Up** Button at the lower left.
 - C. In the next window, click on the **Set Paths** button at the upper left.
 - D. In the next window, in the lower pane, click on the button **Choose Users (IT! Stats) Folder**.
 - E. Navigate to and select the **Users** folder you created in the **Sleek_9** folder on the server.
 - F. Click the **OK** button in the "Set Paths" window.
 - G. Click the **OK** button in the "Preferences" window.
 - H. Click the **Quit** button on the login screen.
10. Now that the path is set, you can move the Incredible Tutor™ to the workstations. This is easily accomplished by simply dragging the folder called **SleeksIT** (found inside the **Sleek_9** folder on the server) to the local hard drive of each workstation.

Congratulations, the software is now installed!

Section III

Read this section if you **DO NOT own** Manage IT!® and **DO NOT** have a server.

Without a server, the following steps will need to be repeated on each workstation.

When using the Incredible Tutor™ without Manage IT!®, the students' names are entered directly into the Incredible Tutor™ software. Without using a server, you will need to enter the names on every workstation. Additionally, the students will need to sit at the same workstation every time they use the software.

Section 1 Installation Directions:

1. While sitting at any workstation, insert the CD. Momentarily, the blue Incredible Tutor™ System screen should appear*. Click on **Install**, then **GO!**.

** If the blue Incredible Tutor™ System screen does not start after a minute or two, open the CD and double-click on **clickme**.*

Select Install Type

Select one of the following:

30-day Trial

Zip Code: Select this option to install a 30-day trial of the Incredible Tutor.

School Purchase

Key Code: Select this option to install purchased software for a school. Please enter the Key Code that came with the software to register via the Internet.

Training

Password: Select this option to install training software for the Incredible Tutor and Manage IT!. Enter the password provided by Sleek Software training staff.

Home Purchase

Select this option to install the Home version of the Incredible Tutor.

Make Key Disk

Key Code: Select this option to download the Key files to a floppy disk.

2. On the next screen, you will see a button labeled **School Purchase** with a text field to the right of it. In the text field, you should type in the Webkey Code, found on your License Agreement. It is an 8-character code, all lowercase. After entering the code, click on the **School Purchase** button.

Download Key Files

The key files are about to be downloaded to your computer.

If you have a dialup connection to the Internet, make sure it is active and click the "Continue" button below.

Use Proxy (HTTP)

A small window will open and ask you to make sure you have a connection to the Internet. If you are using a proxy server, then check the **Use Proxy** check box. See the end of the Installation Guide for more information on using proxies.

When ready, click the **Continue** button. The installer will then attempt to contact the Sleek servers to then determine which titles should be installed.

Section III continued . . .

NOTE:

This step may be unsuccessful because of the firewalls, proxies, or other security features of your Internet access. If you get a message stating that the server could not be found or that it is unavailable, please send an email to **support@sleek.com**. In the "Subject" field, type **Firewall Prevents Access**. In the text of the email, include your name, phone number, school name, district name, and the Webkey Code you used. You will receive a text reply, some attached files (make sure you're able to receive attachments), and some additional instructions. If you do not have email access, please call 1-800-337-5335.

3. After the installer locates your information, you will be taken to the next screen. On this screen you will select what to install and where to install it.

Select Components

Select the components you want to install and where you want to install them. Each component will be installed to a Sleek_9 directory, which will be created in the path(s) you choose below.

Incredible Tutor

Do you want to install the Incredible Tutor? YES

If YES, then install to this location: C:\

Browse for location Paths cannot contain spaces.

Manage IT!

Do you want to install Manage IT!? YES

If YES, then install to this location: C:\

Browse for location Paths cannot contain spaces.

Sleeknet

Sleeknet options: Install a new Sleeknet folder

Location of Sleeknet folder: C:\

Browse for location Paths cannot contain spaces.

Cancel Continue

4. You will first be asked if you should install the Incredible Tutor™. The answer should default to **YES**. If it does not, click on the drop-down list and select **YES**. Directly underneath the drop-down list is the path to which it will be installed. If this is not where you would like to install the software, click the **Browse** button and choose a new path. It is important to remember that the installer will create and attach a folder called **Sleek_9** to whichever path you choose and install the Incredible Tutor™ into the **Sleek_9** folder.

On a PC, the default location is the **C:** drive. On a Macintosh, the default location is the name of the Startup disk.

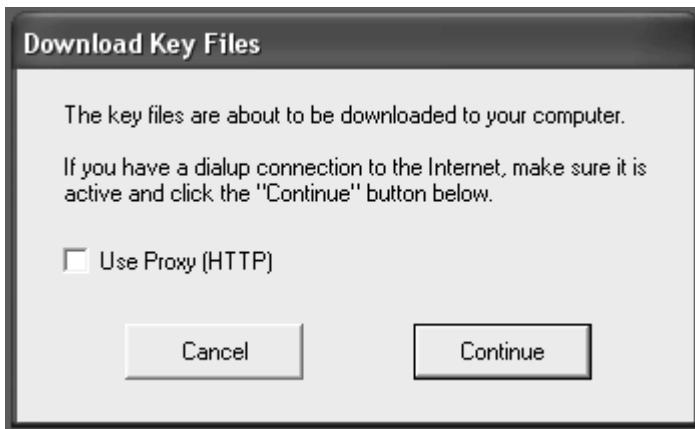
5. The final option is where to install the **Sleeknet** folder. You should choose **Do Nothing**.
6. Click on the **Continue** button and the installer will start installing the software.

Congratulations, the software is now installed!

How to Work With Proxies

A proxy server is a security feature in many networks. Sometimes these can prevent the installer from communicating with our servers. Here is how you should enable the installer to communicate:

1. In the **Download Key Files** dialog, check the **Use Proxy (HTTP)** box and then click **Continue**.



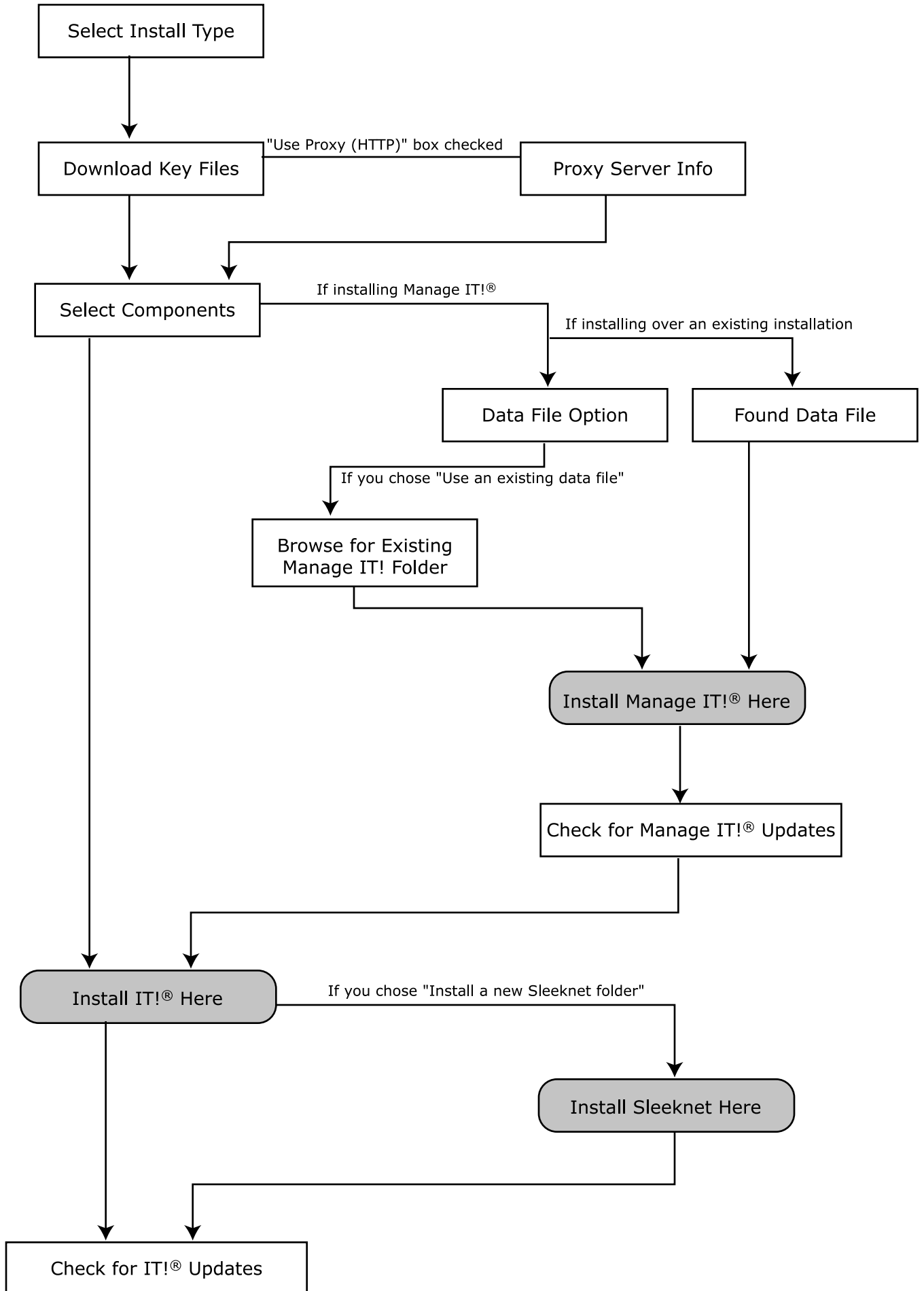
2. Enter the proxy server address and port (and the user name and password if required).



You can find the proxy server info in Internet Explorer:

1. Launch Internet Explorer.
2. Select "Internet Options" from the **Tools** menu.
3. Click on the **Connections** tab.
4. Click on the **LAN Settings** button.
5. Get the address and port from the **Proxy Server** area of the dialog. (Write the information down because you may need to enter it again when you check for updates.)
6. Enter this information into the **Proxy Server Info** window.
7. Click **Continue**.

If you are still unsure of what to do, please contact your school's or district's technical staff.



System Requirements

Student Workstations

In general:

Any PC that is XP capable
Any Macintosh that is OS X capable

Minimum for Windows:

At least 16 megabytes of RAM available (this means the amount of memory available after the machine starts up)
At least 100 megabytes of disk space
486 processor or higher
Windows 95
Most PCs sold after 2000 will run our software.

Minimum for Macintosh:

68040 Processor
System 7.1
OSX capable
16 megabytes of RAM (this means the amount of memory available after the machine starts up)
Most Macintoshes sold after 2000 will run our software.

Recommended for Windows:

At least 32 megabytes of RAM available (the amount of memory available after the machine starts up)
At least 100 megabytes of disk space
100 MHz Pentium processor or higher
Windows 95, 98, NT, 2K, XP

Recommended for Macintosh:

PowerPC
System 7.6 or higher
32 megabytes of RAM available (this means the amount of memory available after the machine starts up)

Manage IT! Workstation

In general:

Any PC that is XP capable
Any Macintosh that is OS X capable
Most PCs and Macintoshes sold after 2000

Specific requirements:

At least 64 megabytes of RAM available (this means the amount of memory available after the machine starts up)
At least 300 megabytes of disk space
200 megahertz Pentium processor or higher

Server

General Server Requirements:

Any server classified as a workgroup server will be adequate. The server should have enough memory to allow all the Incredible Tutor™ users to be connected at one time, plus any additional users who might be accessing the server for unrelated purposes.
Windows servers must meet the recommended requirements for workstations. Macintosh servers must be at least a G3 and be running System 8.5 or higher, and AppleShare IP 5.0 or higher.
The only Windows-specific requirement the Incredible Tutor™ has is that the server volume be available through a mapped drive. UNC Mounts (Network Neighborhood) will not work.
Neither application makes any specific calls to any server APIs.
Both applications behave identically on either a workstation or a server.
We have experienced problems with hidden shares in Novell. If lab managers are not aware of or have insufficient authority to work with these hidden shares, it becomes difficult for Sleek Software to provide technical support.
There are separate executable files for Windows and Macintosh. They can both be hosted on the same server if that server provides support to both platforms. This means that you would have two separate installations. One would be installed from a Macintosh machine and one would be installed from a Windows machine.

Network Band Width: We recommend 100 Base-T connections for the best performance.

The Incredible Tutor™ draws on text files and GIF files to generate the content that the students see. The text files average 2k to 3k in size and the GIF files average around 15K. A student working an average of 3 problems per minute will move at least 3.6 megabytes per hour (or less than 8K bps). A lab of 30 machines will move at least 100 megabytes per hour (or ~230 K bps). The network must be able to also support the application, manage the data transfers, and return the students' results to the server. A 10M bps network or 10 Base-T network should handle 30 machines, but that is about the limit. 100 Base-T is always recommended. A "switched" ethernet hub should be able to handle more machines, but the server can still slow things down, so the server-hub connection should be the fastest.

You should also consider how to route IT!® traffic and non-IT!® traffic on the server. If you experience unexplained lockups, files not being found, or just plain poor performance and you believe that the network speed is adequate, examine how the lab traffic is routed to the server. You may want to move the Incredible Tutor software from the server to the workstations.

Server Permissions: When using a server, the software is installed by default into a folder called Sleek_9 (8 is the version number and will change with each new release). Depending on whether you have Manage IT![®] and/or the Incredible Tutor[™] installed on the server, you will find a SleeksIT folder (Incredible Tutor[™]) and/or a Manage IT! folder.

Here are the required permissions for each folder:

Sleek_9/Sleeknet/ Students using the Incredible Tutor will require the ability to create, change, delete, and rename files and create folders.

Sleek_9/SleeksIT/Data/ Students using the Incredible Tutor will require the ability to create, change, delete, and rename files and create folders.

This folder can be changed to Teacher level permissions once IT! is setup and logged into at least once.

Sleek_9/Manage IT!/ Teachers will require read and write access.

Sleek_9/ManageIT!/Bin (and subfolders) Teachers will require the ability to create, change, delete, and rename files and create folders.

Workstation Protection Software

The Incredible Tutor[™] and Manage IT![®] will work with your desktop protection applications only if the software is configured to allow access to the hard drive and server. Be aware that applications that restore the hard drive to a default state will erase students' statistics if you are not using a server.

Installation Options

The Incredible Tutor[™] and Manage IT![®] can be installed and used in a variety of different ways. **See the following pages for illustrations of 4 possible scenarios.**

One Manage IT![®] installation typically controls one lab. It can control more, but all the students for all labs would need to be administered from the one Manage IT![®]

If you have multiple labs, then you may consider having multiple installations of Manage IT![®] and the Incredible Tutor[™]. This is particularly important if you have separate lab managers.

A formal "Server" is not necessary for small groups. The native "Peer-to-Peer" file sharing abilities of both Macs and Windows can be used to provide the same functionality of a regular server, within the limits of the sharing features of your operating system (limits of the number of connections, etc.).

Information about required Web access

As with most software these days, Web access is becoming more and more important to the installation and support of our software:

- Version 9.0 installers will need access to the Web, specifically to www.sleek.com. These installers will download hundreds of text files.
- Technical support is often provided through a utility from ExpertCity called HelpAlert. This allows our technicians to take control of the user's machine to perform technical support. To use this utility, the user's computer will need to access www.sleek.com as well as www.gotoassist.com.
- Our software provides a mechanism for automatic updates. It will need to access our Web site, www.sleek.com, in order to download the most recent applications.
- On occasion we will ask that the user send us files from the Sleek installation. The user will need the ability to access our upload page at <http://www.sleek.com/UpLoad/> in order to upload data. Uploading attachments to this page is similar to adding attachments to emails. This page is password protected. The user name and password are provided by technical support when needed.
- On occasion we will e-mail small utility applications to the users. These provide diagnostic information and perform utility tasks on Sleek's software. The users must be able to receive these applications via email or be able to download them via a web browser.

Miscellaneous Information

- The Incredible Tutor[™] application and related DLLs will use approximately 10 megabytes of disk space. The Data folder, containing the content, will use approximately 91 megabytes of space.
- The Incredible Tutor[™] is a 32 bit application.
- Manage IT![®] is a 32 bit application. It is written in an environment called 4th Dimension, version 6.0.
- The Incredible Tutor[™] and Manage IT![®] will run on OS X as Classic applications. They are not Carbonized.
- The data repository for Manage IT![®] is a single file called Manage IT!.4dd (Win) and ManageIT!.data(Mac) found in the Manage IT!/Bin folder.
- We recommend that Manage IT![®] be installed on the teacher's workstation in the lab.
- The contents of the Sleeknet folder are temporary and are used for asynchronous communication between IT![®] and Manage IT![®] (meaning it is not necessary to have them both running at the same time). The files in Sleeknet are constantly being created and deleted.

Necessary Skills

Installing the Incredible Tutor[™] and Manage IT![®], while not complicated, will require the user to have a minimum set of skills:

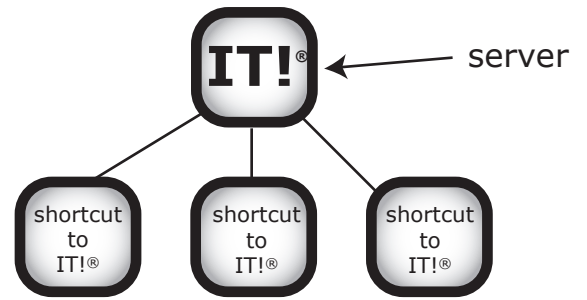
- Have knowledge about the available servers, know how to access them, and have sufficient authority to access them
- Know which drives/volumes on the server are available and be authorized by the IT department for software installation
- Understand how to map a drive on a PC; or on a Mac, how to mount a volume
- Understand Permissions and have the authority to change them if necessary
- Understand the concept of setting paths in applications
- Have a good understanding of how to navigate directories on Windows or Macintosh computers
- Understand the difference between applications and data files (e.g., Word vs. Word documents)
- Understand basic operations such as copying files, deleting files, and viewing folders and files
- Have a good understanding of Web browser operation, including the ability to enter URLs
- Have the ability to use an email account

**No Server, No Manage IT![®],
Incredible Tutor[™] Installed on Workstations**



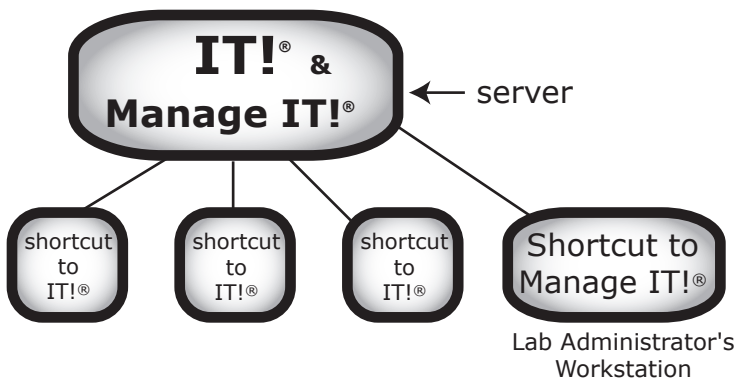
1. Students sit at the same workstations every session.
2. Students' names are entered only on that workstation and appear only on that workstation.
3. To view/print reports and setup assignments, teachers need to login as the student at the workstation the student uses.
4. The student histories and custom assignments are only available to the workstation on which they were created.

**Server, No Manage IT![®],
Incredible Tutor[™] installed on Server**



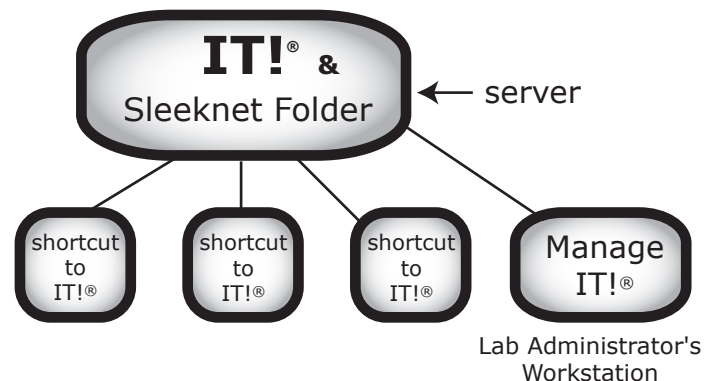
1. Students sit at any workstation each session.
2. Students' names are entered in the Incredible Tutor[™] on the server and appear on all workstations.
3. Teachers need to login as the student to view and print reports and setup assignments, but can do that from any workstation.
4. Custom assignments and history are available on all workstations.

**Server, with Manage IT![®] and
Incredible Tutor[™] installed on Server**



1. Students sit at any workstation each session.
2. Students' names are entered into Manage IT![®] on the server and appear on all workstations.
3. Teachers use Manage IT![®] to view and print reports and setup assignments, and can do so from any workstation.
4. Custom assignments and history are created and stored in Manage IT![®] and are available on all workstations.

**Server, With Incredible Tutor[™]
installed on Server,
Manage IT![®] installed on
Lab Administrator's Workstation**



1. Students sit at any workstation each session.
2. Students' names are entered into Manage IT![®] on the Lab Administrator's workstation and appear on all workstations.
3. Teachers use Manage IT![®] to view and print reports and setup assignments, but can only do so from the Lab Administrator's workstation.
4. Custom assignments and history are created and stored in Manage IT![®] and are available only on the Lab Administrator's workstation.

Caution: When Manage IT![®] is installed on the server, the data file can be subject to corruption due to network problems or delays. The above is NOT a recommended installation.